

# THE ROUNDUP



St. George Project Services

Our Team... Your Success

Edition 6 - 21 August 2020



Well the weeks are flying past, nearly out of winter and into spring. It's almost time to plant your perennial pastures in anticipation for the up-coming wet season.

The Southern Suburbs team are nearing completion with only a few weeks of work remaining. **Matt** has done an excellent job in leading his team of **Dwayne** and **Paul** to what will be a successfully delivered project for Council, Contractor and the Community. Well done guys. **Bec** is also finalising her project with RMS north of Townsville and has been providing numerous lessons in TMR QA to that team I'm sure.

Our E2G gang currently consisting of **Mike, Dazza, Peter, Josh, Etienne** and **Clint** have settled into the site office in Gordonvale and it will be great to see all those SGPS logos working side by side on one project. Something we have been very excited about for some time. This team will grow steadily over the next 4-6 months with works ramping up quickly.

**Val** continues to fly the flag in the Tablelands and **Mitch** at Charters Towers. **Bob** is enjoying his role at HSC and working on a diverse range of projects. **Andrew** is assisting in finalising the Richmond Golf Club Project, whilst we have growing concerns that **Wally** is gearing up to run for the next Mayoral election as he commences work on the 2020 flood damage program in Richmond.

**Dan** and **Mil** continue to peddle away on their TMR work in Townsville and similarly with **Simon** and **Inchy** in Mackay. **Shaun** remains working from Brisbane for the foreseeable future. **Warren** has also recently commenced inspection works on the Hechts to Yuruga project with TMR and this will keep him busy for some time. I know he will be happy when he is able to complete his prelim work from the Corporate building and hit the ground on site!

Work continues in the SGPS Engine room with several tenders, panels and development of the new Integrated Management System and **Jacks** Intranet masterpiece. The Contract Administration Services tender for Ring Road 5 has hit the market and we are planning to put a strong bid forward for this one. We will be looking for assistance with CV updates etc. so if called upon to provide information in this space, any help would be appreciated. **Liam** and **Dwayne** are currently working hard on the ranch picking sunflowers and enjoying their daily picnics by the creek.

I trust by now that everyone has received their vouchers and hopefully have some plans to fulfill them if you haven't had a chance to do so already? It sure is good to see many of the local businesses emerging from Covid hibernation and starting to trade strongly again. Lets hope this happens for all around the globe before too long. Our thoughts are still strongly with **Brenden** and his family while they continue to care for Peter who sadly remains in the ICU. Our thoughts are also with Bob and Bronwyn who have recently suffered a tragic family loss.

Thanks everyone for all your efforts, travel carefully and keep up the good work!

## LUKE'S THOUGHT OF THE WEEK

*"Always Remember: Do not be concerned with who is right or wrong, only what is right or wrong matters."*



Welcome Back Liam! Liam has returned to us after tripping around Canada for 6 months. Liam has been working on the Hervey's Range Irrigation Scheme (St. George Ranch) with Luke and has begun tendering on projects for Vision Constructions QLD.



# 2020 Midyear Function





Lydia and Mike celebrated their 9 year wedding anniversary on the 28th of July using their SGPS voucher at Hopscotch. Congratulations Guys!!



Jodie and Dwayne enjoyed a feast of seafood using their SGPS voucher at Ingham Road Seafood while their parents were visiting from NSW.



Derryn & Meghan celebrated 13 years of wedded bliss using their SGPS voucher at the Bridgewater Restaurant.

Congratulations to you both!



*Bon Appétit!*



# Project Spotlight

## Program Delivery and Operations

### TMR Northern District

Dan Crawford

Dan is continuing to assist Main Roads with the delivery of various maintenance programs, with projects including pavement rehabilitation with RoadTek and various bitumen resurfacing works.

This program has afforded Dan the experience in delivering the first Crumb Rubber Spray Seal for the Northern District, significant Stone Mastic Asphalt resurfacing on the Townsville Ring Road, and completion of a large Micro-surfacing contract, amongst others.

With a new budget for the financial year, and significant stimulus funding being injected into the District, Dan has a busy schedule leading up to Christmas.



#### HOW TO SUPPORT SUSTAINABLE BUSINESSES DURING COVID-19

##### SHOP LOCAL

as often as you can

##### ORDER TAKEOUT,

curbside pickup,  
or delivery

##### FOLLOW your favorite businesses on social media

##### Purchase GIFT CARDS and gift certificates

##### Write 5-STAR reviews

##### MAKE APPOINTMENTS

for later in the year rather than canceling altogether

##### SEND A WORD

of encouragement



Jodie recently completed a Test & Tagging course. When you are next in the office please bring in any SGPS electrical equipment you may need tested and tagged.

# GUESS WHO?



## THIS IS WHY ROADWORK



## TAKES FOREVER TO COMPLETE





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# 2019 Staff Survey

## Actions and Outcomes

**“MAKE PROJECT MANAGEMENT GREAT AGAIN!”**

### Improve communication of organisational strategies



#### Provide clarity on expectations

**Staff Reviews:** Establish organisational and individual expectations.

**Project Initiation:** Establish Client and SGPS expectations for staff prior to start.

#### Organisational Values

**Staff Reviews:** Reiterate expected values with each staff member.

#### Organisational objective & goals

**Management System:** Better align Objectives & Targets to our business.

**Newsletter:** Provide an insight to what goals are being targeted.

#### Upcoming work & associated scope

**Newsletter:** Ensure staff across all areas are updated on upcoming opportunities.

### Involvement, understanding and awareness of tender submissions



#### Participation in Tender Submissions

**More involvement in Tenders:** Staff to be engaged more frequently to ensure submissions are up to date and relevant, and will be provided with an early awareness of project scope.

#### Clarity on Client's goals, boundaries, and expectations

**Project Initiation Description:** Staff to be provided with project brief, were appropriate, to highlight key Client expectations and project requirements.

#### Ongoing feedback on cost tracking

**Cost Tracking:** Operations to monitor staff hours and costs against agreed Client requirements, with ongoing communication and updates to staff accordingly.

### Business diversification of services & associated career development



#### Core Business Strategies and Client Targets

**Newsletter:** Highlight current industry targets, current Clients & projects.

**Website/Intranet:** Update online systems and templates to improve Company perception, Client feedback utilisation, & tender submissions.

#### Review organisational skills and pursue new service streams

**Training & Qualifications Register:** Track staff training and qualifications to assist in tender selection to best match staff to project.

**Staff reviews and feedback:** Establish individuals goals and interests.

**Business Development:** Utilise staff talent to unlock new service streams.

#### Align people, talent and passion with career development

**Staff Reviews:** Establish staff goals and interests, & pursue training.

**Business Development:** Understand market context and identify trends.

### Organisational processes & systems



#### Keep pace with growth

**Technology Innovation:** Continue to identify and use technology to support market requirements, and improve business efficiency and consistency.

**Review Processes:** Overhaul of systems to improve, simplify and remove duplication.

**Business Development:** Identify and pursue market opportunities, and continue to establish SGPS brand and company image.

**Talent identification:** Ensure engagement of new staff aligns with SGPS values.

**Culture:** Maintain company values, professionalism and team approach.

#### Introduction of new processes

**Newsletter/Company Updates:** Keep all staff up to date with new processes.

**Website/Intranet:** Improve processes and form, and make these readily available to staff in all locations.

**Continual Improvement:** Review new processes to ensure added value.